



# SISKIYOU COUNTY

Seth Dressler - Chair  
Cliff Lantz – Vice Chair

## Behavioral Health Services Board

### SISKIYOU COUNTY BEHAVIORAL HEALTH SERVICES BOARD MINUTES

July 17, 2017; 3:30 p.m.  
Behavioral Health Services  
Red Oak Room, Yreka

#### Board Members Present

- Cliff Lantz
- Seth Dressler
- Marilyn Seward
- James Cavener

- Cynthia Ward
- Sup. Brandon Criss
- Sup. Lisa Nixon
- Linda Jo Yawn

#### Staff

- Sarah Collard, Director, Behavioral Health
- Camy Rightmier, MHSA Coordinator
- Stacey Cryer, HHS Director
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Guests: Rick Gonzales

- I. Call to Order – Chair Dressler called meeting to order at 3:36 pm.
- II. Roll Call – Board members, guests and staff introduced themselves.
- III. Minute Approval: – Board member Seward made motion with Vice Chair Lantz seconding to approve June minutes. Motion passed.
- IV. Public Comment: Guest Rick Gonzales asked for clarification on the function of the BHS Board. Chair Dressler shared that the Board acts as an advisory board to Behavioral Health. Members are volunteer and appointed by the Board of Supervisors for three year terms.
- V. Chair Report:
  - a. Update and discussion on member recruitment – Chair Dressler shared that he did not have time to get his letter ready to be placed on the BOS agenda for July 18<sup>th</sup>. Board Chair feels letter should be given to Board of Supervisors as is. It is succinct, clear and asks for what BHS Board needs. Chair Dressler distributed updated letter with members. Goal would be for the August 1<sup>st</sup> Supervisors meeting. Board members discussed details of letters, role of Supervisors and whether it should be agendized or public comment. Supervisor Nixon suggested Board Chair present letter with her as support, or she introduces subject and Chair and then he reads letter. Director Collard suggested advertising at Family Resource Centers or other places. Chair Dressler asked if someone could work up a flyer – no volunteers so he will.
- VI. Department Report: Director Collard shared that the department participated in eight test calls to check compliance, customer services and language options. The department also conducted 12 verification of services calls and reported no issues. For the period of January – June 2017 the department received 6 grievances and 14 change of providers in which all were resolved. There was one appeal which was

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## BEHAVIORAL HEALTH SERVICES BOARD

North County (Main) Office  
2060 Campus Drive  
Yreka, CA 96097  
(530) 841-4100 / Fax (530) 841-4712

South County Office  
1107 Ream Ave, P.O. Box 557  
Mt. Shasta, CA 96067  
(530) 918-7200 / Fax (530) 918-7216

resolved in one day. Director Collard reported on the number of Notifications of Actions (NOAs) over the last 6 months. NOA-As are notices for people that didn't meet our criteria or medical necessity. We had 60 assessments that resulted in NOAs being sent. There were 7 NOA-Es, which notify client that we did not get client into appointment within our required timeframe. These were due to staffing issues in Children's System of Care. There were no reports for breaches.

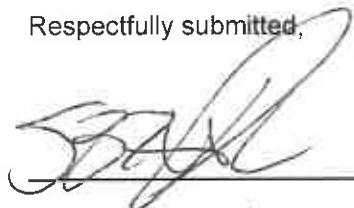
The department received a resignation from one case manager and is currently recruiting for a nurse and clinicians. Director Collard shared the department has received good feedback on the current receptionist. She also reported the Implementation plan was emailed today and meeting on collaborative court continue. Mr. Gonzales asked how the department follows up with people that don't meet criteria. Director Collard responded that we refer to Beacon which is the network for partnership providers and give them a provider list. Beacon will reach out and link to local providers and report back to BH.

VII. Other/Identification of Future Agenda Items:

VIII. Next Meeting: The next regular meeting is scheduled on Monday, August 21, 2017 3:30 p.m., Siskiyou County Behavioral Health Services, Red Oak Room, Yreka

ADJOURNED: *There being no further business before the Board, Chair Dressler adjourned the meeting at 4:07 p.m.*

Respectfully submitted,



Seth Dressler, Chair  
Behavioral Health Services Board



Camy Rightmier, MHSA Coordinator  
Health and Human Services Agency